

Supplement No. 163 - Telephone - PA P.U.C. No. 2

North Penn Telephone
Company

Section 3
5th Revised Sheet 6
Cancels 4th Revised Sheet 6

LIFELINE SERVICE

B. REGULATIONS (cont'd)

3. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually by North Penn Telephone Company to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * * *
- * Supplemental Security Income (SSI)
- * Medicaid
- * Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)
- * Low Income Home Energy Assistance Program (LIHEAP)

(C)

Additional Eligible Programs (Federal)

- * Federal Public Housing
- * National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and North Penn Telephone Company.

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B-3 above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually by North Penn Telephone Company. When North Penn Telephone Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (30 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained).

(C) Indicates Change

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Supplement No. 165 - Telephone - PA P.U.C. No. 2

North Penn Telephone
Company

Section 2
Twentieth Revised Sheet 1
Cancels Nineteenth Revised Sheet 1

LOCAL EXCHANGE SERVICE

Local Exchange Service includes the Central Office equipment with rotary dialing capability, outside plant distribution wire and cable, drop wire and station protector.

The rates listed below do not include any terminal equipment - telephone, ringers, couplers, or inside station wiring.

Local Exchange Service with push button dialing capability is available at the Bentley Creek, Millerton, and Roseville exchanges at the rates listed below: PLUS, \$1.25 per month for business and residence.

MONTHLY RATES

<u>Service</u>	MILLERTON	BENTLEY CREEK	ROSEVILLE
PBX	\$23.25	\$24.42	\$28.59
One Party Business	14.97	15.73	18.45
One Party Residence	14.84 (I)	15.27 (I)	16.81 (I)

(I) Indicates Increase

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North Penn Telephone
Company

SECTION 6
Eighth Revised Sheet 7
Cancels Seventh Revised Sheet 7

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

1. Description

Product bundles provide residential customers the option of subscribing to service packages that combine basic local service with other features and services offered by or through the Company at a single bundled rate. Product bundles are available on a monthly subscription basis at the rates provided below. Rates are in addition to any applicable taxes, surcharges, fees and non-recurring charges.

<u>Product</u>	<u>Rate</u>	
Unlimited Talk Bundle:	\$40.95	(I)
Primary Line***		
Deluxe Caller ID with Call Waiting***		
Three Way Calling***		
Call Forwarding***		
Touch Tone***		
Unlimited Long Distance Usage*		
Unlimited Talk Bundle with High Speed Internet:	\$74.95	(I)
Primary Line***		
Deluxe Caller ID with Call Waiting***		
Three Way Calling***		
Call Forwarding***		
Touch Tone***		
Unlimited Long Distance Usage*		
DSL up to 1.5 Mbps**		

*Provided for informational purposes only (non-jurisdictional in this tariff); long distance must be provided by North Penn Telephone Company/North Penn Long Distance to benefit from the long distance minutes of use component. Restrictions on use of unlimited long distance service are shown in 2.e Regulations.

** Provided for informational purposes only (non-jurisdictional in this tariff); DSL is provided by North Penn Telephone Company/North Penn Access and DSL speeds are not guaranteed. North Penn Telephone Company/North Penn Video provides the Digital TV service.

*** The regulated portions of this package can be found in Sections 2 and 6 of this Tariff.

(I) Indicates Increase

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North Penn Telephone
Company

SECTION 6
Seventh Revised Sheet 8
Cancels Sixth Revised Sheet 8

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

1. Description (continued)

Unlimited Talk Bundle with High Speed Internet and Digital TV: \$121.95 (I)

Primary Line***
Deluxe Caller ID with Call Waiting***
Three Way Calling***
Call Forwarding***
Touch Tone***
Unlimited Long Distance Usage*
DSL up to 1.5 Mbps**
Digital TV Service**

Unlimited Talk Bundle with Digital TV: \$93.95 (I)

Primary Line***
Deluxe Caller ID with Call Waiting***
Three Way Calling***
Call Forwarding***
Touch Tone***
Unlimited Long Distance Usage*
Digital TV Service**

2. Regulations

- a. Bundled Packages are only available to customers whose long distance is provided by North Penn Telephone Company/North Penn Long Distance, and whose DSL/Digital TV service is provided by North Penn Telephone Company/North Penn Access/North Penn Video.
- b. Bundled Packages are only available to residential customers.
- c. Bundled Package customers may terminate the package or switch to another calling plan at any time.
- d. Customers enrolled in Bundled Packages who fail to pay the entire package rate due per month will have all existing Bundled Package services converted to the applicable tariff rates for the individual services included in their package. Customers will not be permitted to re-enroll in the Bundled Packages until such time as all associated unpaid balances have been paid in full.
- e. The Unlimited long distance plan provides residential subscribers with unlimited minutes of direct dialed (1+) domestic long distance calling within the United States. All other usage will be billed at the applicable tariffed rates. If it is determined that usage is not consistent with residential voice application, such as for Internet Access Service, commercial facsimile or auto-residential uses, the Company may immediately convert the customer's long distance to a non-unlimited plan.
- f. Call detail is not included on the customer paper statement with this plan.

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REDACTED FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

NORTH PENN TELEPHONE COMPANY (SAC

170192) ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY